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Privacy Policy

Effective Date: October 21, 2024

ECHO Compliance Professionals LLC ("we," "us," or "our") values your privacy. This Privacy Policy outlines the types of personal information we collect, how we use, share, and protect your information, and your choices regarding the information we collect.

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us using the details provided below.

1. Information We Collect

We collect personal information that you voluntarily provide to us when you engage with our consulting services, contact us, or use our website. The types of personal information we collect include:

- **Contact Information:** Full name, email address, phone number, mailing address, and company name.
- **Business Information:** Information related to the services you seek from us, including compliance, safety, and operational information.
- **Payment Information:** Billing address, payment card details, and financial information related to invoicing.
- **Other Information:** Any additional information you provide during communications with us or in response to surveys or feedback forms.

We may also collect information about your use of our website through cookies, log files, and other technologies.

2. How We Use Your Information

We use the personal information we collect to:

- **Provide Consulting Services:** Deliver our consulting services in compliance, health, safety, and environmental operations.
- **Respond to Inquiries:** Communicate with you regarding inquiries, requests, or issues you may have about our services.



- **Improve Services:** Enhance our services based on feedback, analytics, and trends in client interactions.
- Billing and Invoicing: Process payments, send invoices, and manage accounts.
- **Marketing and Communications:** Send you newsletters, updates, promotions, and relevant information (only if you have opted in to receive such communications).
- **Compliance with Laws:** Fulfill legal obligations, such as complying with applicable regulations, court orders, and governmental requests.

3. Sharing of Your Information

We do not sell, rent, or trade your personal information to third parties. However, we may share your personal information under the following circumstances:

- Service Providers: We may share your information with trusted third-party service providers who help us deliver our services, such as payment processors, IT support, and email marketing services.
- Legal Requirements: We may disclose your information if required to do so by law or in response to valid legal requests, such as subpoenas, court orders, or governmental regulations.
- **Business Transfers:** In the event of a business sale, merger, acquisition, or similar transaction, your personal information may be transferred as part of the business assets.

4. How We Protect Your Information

We implement reasonable and appropriate technical, administrative, and physical security measures to protect your personal information from unauthorized access, disclosure, alteration, and destruction. These measures include:

- Encryption: We use encryption technology to safeguard sensitive information.
- Access Controls: Only authorized employees, agents, and service providers are granted access to your personal information.
- **Data Retention:** We retain your personal information for as long as necessary to fulfill the purposes outlined in this policy, unless otherwise required by law.



5. Your Rights and Choices

You have certain rights concerning your personal information, including:

- Access: You may request access to the personal information we hold about you.
- **Correction:** You have the right to request correction of inaccurate or incomplete personal information.
- **Deletion:** You may request that we delete your personal information, subject to certain legal or contractual limitations.
- **Opt-Out:** If you no longer wish to receive marketing communications from us, you can opt-out by following the unsubscribe instructions in our emails or by contacting us directly.

To exercise any of these rights, please contact us at the email or phone number provided below.

6. Cookies and Tracking Technologies

Our website may use cookies, web beacons, and other tracking technologies to improve your experience, analyze trends, and track user movements on the website. Cookies help us recognize repeat visitors, understand user preferences, and improve our services.

You may disable cookies in your browser settings, but doing so may affect your ability to access certain features of our website.

7. Links to Other Websites

Our website may contain links to third-party websites that are not operated or controlled by us. We are not responsible for the privacy practices or content of such websites. We encourage you to review the privacy policies of any third-party sites you visit.

8. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have collected information from a child under 13, we will take steps to delete such information from our records.



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9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, legal requirements, or other factors. We will notify you of any significant changes by posting an updated version of this policy on our website. Your continued use of our services after such changes constitutes acceptance of the updated policy.

10. Contact Us

If you have any questions about this Privacy Policy or your personal information, please contact us using the details below:

ECHO Compliance Professionals LLC Address: 6758 Cindy Lane, Houston, TX 77008 Phone: 713.897.1343 Email: info@echocompliance.com



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This Privacy Policy was last updated on October 21, 2024.